



SPECIALIZING IN ADVANCED AMBULATORY I.V. / INJECTION THERAPY

As a Patient at PharmHealth Infusion, Inc. (PHI), You Have Responsibilities...

1. To receive home health services from PharmHealth Infusion without regard to race, color, religion, age, sex, or national origin of the caregiver.
2. To sign all required consents and releases for insurance billing.
3. To provide PHI staff with complete and accurate health information, including all medication and treatment plans that you are following.
4. To remain under doctor's care while receiving homecare services.
5. To be compliant with your therapy.
6. To participate in planning for your care and cooperate fully with agency staff in carrying out that plan of care.
7. To promptly report any change in your health status to both PHI staff and to your physician.
8. To have available appropriate family or caregiver support to assist with your care.
9. To be responsible for your actions if you refuse prescribed medical treatments or fail to follow agency instructions.
10. To notify PHI staff in advance if you need to reschedule a planned visit by agency staff.
11. To provide a safe environment for the personnel providing home health services. You will be certain that the employees are not subject to physical abuse, verbal abuse or rude behavior. You and your family members will cooperate with the home health personnel at all times. You further agree that you will not allow any illegal activity to occur at your home.
12. To have telephone service, or access to such service; also to have electricity and/or refrigeration, if necessary.
13. To be responsible to pay for services when they are not covered by health insurance. It is understood that PHI will attempt to notify you in advance, when they become aware that your health insurance will no longer cover the services they provide. You further agree to pay all bills within thirty (30) days of the date the bills are rendered.

Finally, you understand that, should any of these terms and conditions be breached, PHI has the right to terminate home health services.